

Medicare Part B Contractor Contact Information

J5 - Iowa, Kansas, Missouri, Nebraska

[WPS](#)

Customer Service
(866) 518-3285
7AM-5PM CT M-F
Closed 7:30AM-3:30PM CT on 3rd Friday of the month
Live Chat available on web 10AM-2PM CT

J6 - Illinois, Minnesota, Wisconsin

[NGS](#)

IVR (877) 908-9499
6AM-7PM ET M-F
7AM-3PM ET Sa

Live agent (866) 234-7340
8AM-4PM CT M-F
Closed 11AM-3PM CT 2nd and 4th Friday of the month

J8 - Indiana, Michigan

[WPS](#)

Customer Service
(866) 234-7331
8AM-5PM ET M-F
Closed 7:30AM-3:30PM CT on 3rd Friday of the month
Live Chat available on web 10AM-2PM CT

J15 - Kentucky, Ohio

[CGS](#)

Customer Service (866) 276-9558
5AM-8PM CT M-F
5AM-5PM CT Sa

JE – American Samoa, California, Guam, Hawaii, Nevada, Northern Mariana Islands

[Noridian Healthcare Solutions](#)

IVR (855) 609-9960
 Live Representative 6:00AM-5:00PM PT M-F

California	Hawaii/Nevada/American Samoa Guam/Northern Mariana Islands
4AM-7PM PT M-SA	4AM-9PM PT M-F
	4AM-7PM PT SA

JF - Alaska, Arizona, Idaho, Montana, North Dakota, Oregon, South Dakota, Utah, Washington, Wyoming

[Noridian Healthcare Solutions](#)

IVR (877) 908-8431
 Live Representative 8:00AM-6:00PM CT M-F
 6AM-8PM CT M-F
 7AM-5PM CT Sa

JH - Arkansas, Louisiana, Colorado, Mississippi, New Mexico, Oklahoma, Texas

[Novitas Solutions](#)

IVR (855) 252-8782
 Live agents available 9AM-6PM ET

Arkansas Louisiana	Colorado New Mexico Oklahoma	Mississippi	Texas
5AM-8PM CT M-F	5AM-9PM CT M-F	5AM-7PM CT M-F	5AM-6PM CT M-F
5AM-4PM CT SA	5AM-3PM CT SA	5AM-3PM CT SA	5AM-3PM CT SA

JJ – Alabama, Georgia, Tennessee

[Palmetto GBA](#)

IVR (877) 567-7271
8AM-6PM ET M-F

JK – Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island, Vermont

[NGS](#)

IVR (877) 869-6504
6AM-7PM ET M-F
7AM-3PM ET Sa

Live agent (866) 837-0241
8AM-4PM ET M-F
Closed 12PM-4PM ET 2nd and 4th Friday of the month

JL – Delaware, District of Columbia, Maryland, New Jersey, Pennsylvania

[Novitas Solutions](#)

IVR (877) 235-8073
Live agent 8AM-4PM ET

Delaware DC	Maryland Pennsylvania	New Jersey
6AM-8PM ET M-F	6AM-7PM ET M-F	6AM-7:30PM ET M-F
6AM-4PM ET SA	6AM-4PM ET SA	6AM-4PM ET SA

JN – Florida, Puerto Rico, U.S. Virgin Islands

[First Coast Service Options](#)

IVR (877) 847-4992
Live Chat available on web 10AM-2PM ET M-F