

Medicare Part B Contractor Contact Information

J5

[WPS](#) - Iowa, Kansas, Missouri, Nebraska

Customer Service

(866) 518-3285

7:00AM-5:00PM CT M-F

Closed 7:30AM-3:30PM CT on 3rd Friday of the month

Live Chat available on web 10:00AM-2:00PM CT

J8

[WPS](#) - Indiana, Michigan

Customer Service

(866) 234-7331

8:00AM-5:00PM ET M-F

Closed 7:30AM-3:30PM CT on 3rd Friday of the month

Live Chat available on web 10:00AM-2:00PM CT

J15

[CGS](#) – Kentucky, Ohio

Customer Service (866) 276-9558

5:00AM-8:00PM CT M-F

5:00AM-5:00PM CT Sa

JE – American Samoa, California, Guam, Hawaii, Nevada, Northern Mariana Islands

[Noridian Healthcare Solutions](#)

IVR 855-609-9960

Live Representative 6:00AM-5:00PM PT M-F

- California
 - 4AM-7PM PT M-SA
- Hawaii, NV, American Samoa, Guam, Northern Mariana Islands:
 - 4:00AM-9:00PM PT M-F
 - 4:00AM-7:00PM PT SA

JF - Alaska, Arizona, Idaho, Montana, North Dakota, Oregon, South Dakota, Utah, Washington, Wyoming

[Noridian Healthcare Solutions](#)

IVR 877-908-8431

Live Representative 8:00AM-6:00PM CT M-F

6:00AM-8:00PM CT M-F

7:00AM-5:00PM CT Sa

JH

[Novitas Solutions](#) - Arkansas, Louisiana, Colorado, Mississippi, New Mexico, Oklahoma, Texas

IVR 855-252-8782

Live agents available 9:00AM-6:00PM ET

- AR/LA:
 - 5:00AM-8:00PM CT M-F
 - 5:00AM-4:00PM CT SA
- CO/NM/OK
 - 5:00AM-9:00PM CT M-F
 - 5:00AM-3:00PM CT SA
- MS
 - 5:00AM-7:00PM CT M-F
 - 5:00AM-3:00PM CT SA
- TX
 - 5:00AM-6:00PM CT M-F
 - 5:00AM-3:00PM CT SA

JJ – Alabama, Georgia, Tennessee

[Palmetto GBA](#)

IVR 877-567-7271

8:00AM-6:00PM ET M-F

JL – Delaware, District of Columbia, Maryland, New Jersey, Pennsylvania

[Novitas Solutions](#)

IVR 877-235-8073

Live agent 8:00AM-4:00PM ET

- Delaware/DC
 - 6:00AM-8:00PM ET M-F
 - 6:00AM-4:00PM ET SA
- Maryland/Pennsylvania
 - 6:00AM-7:00PM ET M-F
 - 6:00AM-4:00PM ET SA
- New Jersey
 - 6:00AM-7:30PM ET M-F
 - 6:00AM-4:00PM ET SA

JN – Florida, Puerto Rico, U.S. Virgin Islands

[First Coast Service Options](#)

IVR 877-847-4992

Live Chat available on web 10:00AM-2:00 PM ET M-F