ASCO Practice Leadership Series

Implementing the Oncology Medical Home Standards

Thursday, September 15, 2022, 4:00pm ET
Speakers

Ronda Bowman, MHA, RN, OCN
Director, Patient Centered Cancer Care
ASCO Care Delivery

Bo Gamble, BS
Director of Quality & Value
Community Oncology Alliance (COA)

Veronica Gorman, MBA
Senior Program Manager, Oncology Medical Home
ASCO Care Delivery
Welcome!

• Please mute your phones
• Q&A session at the end
  ▪ Use the Q&A button in the bar at the bottom of your Zoom window
  ▪ Type in your question
  ▪ We will address questions in the order they are received
Background and Progress of OMH Standards Implementation
Oncology Medical Home and Patient-Centered Cancer Care Certification

Applies care knowledge to support patient preferences, needs, and values

- Applies learnings and findings from previous initiatives to form a meaningful program that identifies and promotes quality cancer care for all that support that journey.

Establishes high quality cancer care

- A care delivery system that proves high quality, evidence-based cancer care with measurement.

Reinforces continual improvement

- Reinforces on-going quality cancer care with ongoing assessment and continual improvement.

Standardization

- Standard and consistent platform for quality cancer care for national, regional and local payers that are reformist in payment methodology.

Clinical and Financial

- Clinical and financial information for a transparent views of quality and value in cancer care.
Summary
ASCO Patient-Centered Cancer Care Certification Pilot

• Oncology Medical Home Standards established and published, August 2021
• June 2021 to June 2023 (recruitment, certification, evaluation)
• 12 practices, commercial payers' engagement
• Based on ASCO/COA Oncology Medical Home Standards
• Policy review, on-site survey, and compliance documentation
• EHR- and claims-based measures during and after certification process
  ▪ ASCO Quality Reporting Registry (AQRR)
  ▪ Supported by CancerLinQ’s SmartLinQ dashboard
• Certification awards began July 2022
APC4 Pilot Participants

- Blue Ridge Cancer Care
  Roanoke, VA*
- Cancer & Hematology Centers of Western Michigan**
  Grand Rapids, MI
- Central Georgia Cancer Care
  Macon, GA
- Hematology-Oncology Associates of CNY
  East Syracuse, NY
- Jefferson Health-Sidney Kimmel Cancer Center
  Philadelphia, PA
- Memorial Cancer Institute
  Hollywood, FL
- Nebraska Hematology-Oncology, PC
  Lincoln, NE
- New England Cancer Specialists***
  Scarborough, ME
- Tennessee Oncology**
  Nashville, TN
- The Center for Cancer and Blood Disorders**
  Fort Worth, TX
- University of Colorado Cancer Center
  Aurora, CO
- Yale New Haven Health – Smilow Cancer Hospital
  New Haven, CT

12 practices, 88 sites of service, 482 oncologists

* US Oncology Network
** Partner of OneOncology
*** Dana Farber Cancer Institute affiliate
Success in Value-Based care

Innovations in alternative payment models need **complementary innovations in care delivery** in order to achieve meaningful savings and improve quality.

CMMI
- Oncology Care Model
- Enhancing Oncology Model

Commercial Payers
- Aetna
- Anthem
- Cigna
- Humana
- Multiple Blues

ASCO Pt-Centered Oncology Payment

**Patient-Centered Cancer Care Certification**
- featuring ASCO and COA Oncology Medical Home
Oncology Medical Home (OMH) Standards Development

The ASCO-COA OMH standards were developed based on:

- consensus of a multidisciplinary Expert Panel:
  - clinicians
  - health system administrators
  - patient advocates.
- a systematic review of evidence including
  - comparative peer-reviewed studies
  - studies of clinical pathways
  - systematic review of survivorship care plans

Standards approved by COA’s Payment Reform Committee and the ASCO Board of Directors.

Published in JCO-OP August 2021
Pilot Evidence of Practice Transformation
Number of Practices Implementing APC4 Standards for the First Time

• Advance Care Planning
• Goals of Care Discussion
• Health Equity*
• Patient Experience Survey
• ED/Hospitalization Avoidance
• Oncology Treatment Pathways
• Triage Pathway Process
• Chemotherapy Safety Standards
• Financial Counselor
• Survivorship Care Program

APC4 is a learning collaborative offering monthly calls to share learnings, plus a one-day Quality Training Program session for participants

All Pilot practice types and sizes are capable of meeting the standards

* Two practice added a dedicated EDI coordinator
Ongoing Assessment and Improvement Activities

- Oncology Treatment Pathway Utilization
- Health Equity
- Patient Experience Survey results and analysis
- Performance Improvement activities
- Ongoing follow-up for standards performance
- Quality measures performance
Success in Value-Based Care Delivery
Use of Evidence and Value-Based Clinical Pathways
Reducing Variations in Care
Continuous Improvement
Hospital Admissions
Emergency Department Visits
Hospice Utilization

Timeline:
July 1 2021
Pilot Begins
July-Sept
Measure #1
Sept-Nov
Site Surveys
Oct-Dec
Measure #2
Dec-April 2022
Compliance
July 2022
Certifications Begin
August 2022 – June 2023
Ongoing Assessment and Evaluation
Pilot to Program TBD 2023
# Enhancing Oncology Model (EOM) Practice Performance Requirements

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<tr>
<th>Practice</th>
<th>EOM</th>
<th>APC4</th>
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<td>24/7 access</td>
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<tbody>
<tr>
<td>Rx by national standards</td>
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<td>Value Pathway compliance</td>
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<tr>
<td>Identify social needs</td>
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<td>Assess health equity</td>
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<td>Advance care planning</td>
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<td>Chemotherapy safety</td>
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Goals, Learnings, and Successes
APC4 Pilot Goals

Demonstrate successful review of practices’ quality of cancer care delivery through audit and measurement

Confirm that certification of practices as an Oncology Medical Home adds value to the practice

Confirm value to patients and payers (through collection of data on quality, cost and satisfaction of cancer care delivery)

Develop consistent expectations for high quality cancer care in all payment models
ASCO Patient-Centered Cancer Care Certification: Findings and Learnings

Value to Practices:

- **Single set of ASCO/COA standards** that allows gap analysis and provides a comprehensive roadmap to high quality cancer care for the entire patient journey.

- **Collaborative discussions** in pursuit of the above goals based on the successful experiences of others.

- **Prepares the cancer care teams** for the reformation and recognition of care delivery based on quality and value.

The ASCO Patient-Centered Cancer Care Certification program is appropriate for all cancer care delivery practices/health systems.
Certification Awards: Summer 2022

• Blue Ridge Cancer Care*
• Cancer & Hematology Centers of Western Michigan**
• Central Georgia Cancer Care
• Hematology-Oncology Associates of CNY
• Jefferson Health – Sidney Kimmel Cancer Center
• Memorial Cancer Institute
• Nebraska Hematology-Oncology, PC
• New England Cancer Specialists***
• Tennessee Oncology**
• The Center for Cancer and Blood Disorders**

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Appendices

Oncology Medical Home Standards
Oncology Medical Home Standards

Patient Engagement
• Education about Oncology Medical Home
• Financial counseling
• Education on diagnosis and treatment
• Survivorship Care Program

Availability & Access to Care
• Expanded access to care; symptom triage
• Emergency department, hospital admission & readmission data analysis
• Post-discharge follow-up emergency department and hospitalization
• Follow up for missed or cancelled appointments
Oncology Medical Home Standards

Evidence Based Medicine

• Oncology Clinical Pathway treatment planning and reports on physician compliance

• Clinical research trials access and participation

Equitable and Comprehensive Team-Based Care

• Medical oncologist directed care team

• Care coordination with other pertinent physicians and services

• Team functioning, performance, and communication

• Navigation Services/Psychosocial Assessment

• Health Equity Assessment
Oncology Medical Home Standards

Quality Improvement
- Patient experience survey and analysis
- Quality improvement, analysis and sustainability
- Electronic health record core data completeness and quality measures

Goals of Care, Palliative and End of Life Care Discussions
- Advance care planning
- Goals of care discussions; end-of-life care
- Access to Palliative Care

Chemotherapy Safety
- Quality Oncology Practice Initiative (QOPI) Certification Program or Chemotherapy Safety Standards Compliance
Feel free to submit questions

Use the Q&A button in the bar at the bottom of your Zoom window
Learn More About PracticeNET

• Free oncology business benchmarking program
  ▪ Productivity, revenue staffing resources
• Covers multiple service lines
  ▪ Providers and APPS
  ▪ Medical oncology/hematology
  ▪ Radiation oncology
  ▪ Gynecologic oncology
• Must have at least 1 ASCO member at your practice
• Contact us at practicenet@asco.org
Next Calls

- 3rd Thursday of each month, 4:00 – 5:00pm ET
- October 20
  - Evaluation & Management Coding Changes for 2023
- November 17
  - The Medicare Physician Fee Schedule Final Rule & Outpatient Prospective Payment System

https://practice.asco.org/calendar